

## Official Rules and Regulations (the “Rules”)

### 1. Official Rules – Powered by Feedback Customer Survey Sweepstakes

The **Powered by Feedback** contest (the “**Contest**”) is provided by Parkland Corporation and The Sol Group (the “**Sponsor**”). This Contest is governed by these official rules (“**Official Rules**”). By participating in the Contest, each entrant agrees to abide by these Official Rules, including all eligibility requirements, and understands that the results of the Contest, as determined by the Sponsor and its agents, are final in all respects. The Contest is subject to all local laws and regulations and is void where prohibited by law.

### 2. How to Enter

The Contest runs in Bahamas (Caribbean) from October 21, 2021 through October 21, 2022 (the foregoing is hereinafter referred to as the “**Contest Period**” with variable meaning in the Rules specific to Bahamas, as applicable). No purchase is necessary to enter the Contest. All participants must answer the mathematical skill-testing question correctly, without assistance before entering into the survey sweepstakes contest.

Skill-Testing Question:

$$2 + 2 =$$

Answer: \_\_\_\_\_

The different possible ways to enter the contest are outlined below.

1. Online survey with proof of purchase entry: During the Contest Period, you will earn one (1) entry (each, an “Entry” and collectively, the “Entries”) when you: (i) make any purchase at the Sol Group Esso locations in Bahamas (each, a “Participating Location”); and (ii) complete an online survey including your unique receipt details. One Entry will be issued per unique receipt used to complete the online survey at [www.tellsolgroup.com](http://www.tellsolgroup.com) or [www.tellBahamasfuel.com](http://www.tellBahamasfuel.com). To be eligible, entries earned via this method must be completed in accordance with these Rules during the Contest Period.

OR

2. No Purchase Necessary entry: To obtain one (1) Entry in the Contest without making an Eligible Purchase, print your first name, last name, telephone number,

age, complete mailing address (including postal code) and include a 100 word hand written paragraph about "Why you love Esso" and mail it to:

**The Sol Group**

**Powered by Feedback Customer Survey Contest at:**

SOL PETROLEUM BAHAMAS LIMITED  
Windsor Field Road  
P. O. Box CB-10998  
Nassau, NP  
Bahamas

Upon receipt of your request in accordance with these Rules the following will apply:

If your request was sent to us by mail, you will receive one (1) entry in the Contest. To be eligible, each request must be: (i) received separately in an envelope bearing sufficient postage (i.e. mass mail-in requests in the same envelope will be void); and (ii) post-marked during the Contest Period and received no later than October 21, 2022. Only one entry per person permitted. No more than one entry per household.

**3. Contest Prize**

The Sponsor is pleased to give away one (1) \$100 BSD fuel voucher (the "Prize") each month during the Contest Period. A random monthly draw will occur on or about 10 days after the end of the calendar month, considered the "Draw Period".

For existing and non-existing customers, a fuel voucher will be made available for pick up at one of the participating locations; the Prize value (hereinafter collectively referred to as the "Prize"). The maximum value of the Prize is \$100 (BSD), in the form of a fuel voucher awarded to the participating customer (or non-customer) (the "Maximum Prize Value").

The following restrictions apply to the aforementioned Prize:

1. Awarding of Prizes: Subject to these Contest Rules, all Prizes will be awarded to the eligible entrant whose name and address appears on the completed on-line survey. This awarding is irrespective of the name appearing on any credit card or

direct payment debit card that may have been used as the form of payment for the potentially winning purchase transaction.

2. The Prize must be accepted as awarded, is not transferrable and cannot be exchanged for cash or monetary difference between actual Prize value and the stated approximate Prize value, if any. The Prize may only be redeemed at participating Sol Petroleum Bahamas Esso locations. The Sponsor reserves the right to substitute for the Prize or any component thereof a Prize of equal or greater value, and/or to terminate or withdraw this Contest at any time without prior notice and without compensation. The odds of winning are dependent on the number of eligible entries during the Draw Period.

#### **4. Eligibility**

To be eligible entries must be received on or before October 21, 2022 before midnight EST. The Contest is open to residents of the Caribbean within the country of Bahamas who reside in a Sol Group, Esso branded service areas who have reached the age of majority according to the laws of Bahamas where they reside. This Contest is not open to: (i) directors, officers, employees, retirees, representatives, agents and contractors of: (a) The Sponsor and/or its related or affiliated companies (collectively, the "Sponsor and Affiliates"); or (b) any distributor, operator, dealer or retailer of the Sponsor and Affiliates (each of the foregoing being a "Non-arm's Length Party"), (ii) the immediate families of a Non-arm's Length Party; and/or (iii) persons who are domiciled with a Non-arm's Length Party. Sponsor reserves the right to cancel, terminate, modify or suspend the Contest, including any method of entry.

#### **5. Winner Selection and Conditions**

A random draw of all eligible entrants of the Contest having participated during the Draw Period will occur on or about ten (10) days after the end of the calendar month, considered the "Draw Period" and the entrant whose name is drawn (the "Selected Entrant") will be contacted by the Sponsor within ten (10) calendar days of each applicable draw period. If a Selected Entrant cannot be reached within two (2) calendar days following the initial attempt of contact, or if the Selected Entrant does not meet all the Rules, the Selected

Entrant will be disqualified, his/her right to the Prize will be forfeited and the Selected Entrant will have no further recourse towards the Sponsor or another party involved in the Contest.

The Selected Entrant to the Prize must sign a standard release in a form to be provided by the Sponsor confirming compliance with the Rules and releasing the Sponsor and affiliates from any liability, damages, losses or injury in connection with this Contest and/or the Prizes. Failure to comply with the Rules or to sign and return the release form within seven (7) calendar days of the verification of the Selected Entrant will result in disqualification and forfeiture of the Prize.

## **6. Entries**

All entries are the property of the Sponsor. Individuals abusing the Rules will be disqualified. The Sponsor, including its agents, representatives and those associated with them, are not responsible for any entry, a prize winning notification or the claim for Prize, which fails to get entered, is lost, misdirected, miscommunicated or which arrives late, as the case may be, whether or not due to the fault of the Sponsor or of any other person or thing and whether or not due to any computer, software or any other technical malfunctions. The Sponsor will not be responsible for any incorrect or inaccurate transcription or input during the contest.

By participating in the Contest, each entrant agrees to be bound: (i) by these Rules, which will be posted on the Survey website; and, (ii) by the decisions of the Sponsor, which shall be final and binding in all respects. The Sponsor reserves the right, at its sole discretion, to disqualify any participant found to be: (i) violating the Rules; (ii) tampering or attempting to tamper with the entry process or the operation of the Contest, or (iii) using or sending communications or documents to the Sponsor containing offensive, harassing, threatening, abusive language or that violate the intellectual property or other proprietary right of any person. The Contest is subject to all applicable laws and regulations.

## **7. Privacy**

By completing and submitting the information requested for participation in the Contest, an entrant consents to the collection, use, and disclosure of his/her personal information by

the Sponsor and its agents and representatives for the purposes of (i) their internal use to facilitate the administration of the Contest, and (ii) if an entrant has so elected, to allow the Sponsor and/or authorized third parties selected by the Sponsor to provide the entrant with information on the Sponsor's products and/or services. The collection, use and/or disclosure of any personal information an entrant provides are subject to the Sponsor's privacy policy, which is set out at <http://www.parkland.ca/en/terms-use>. By participating in this Contest, the Selected Entrants authorize the Sponsor and its representatives to use, if required, his/her name, photograph, image, place of residence, voice and/or declaration regarding the prize for advertising purposes, without any compensation.

## **8. Other**

The Sponsor may terminate, modify, suspend or withdraw from this Contest (and/or any aspect thereof, including methods for selection of the Prize winners), in whole or in part, at any time without notice for any reason, without liability, at its sole discretion. In addition, the Sponsor will not assume any responsibility of any nature whatsoever in all cases where their inability to hold the Contest or to remit the prizes to the winners results from a cause beyond its control, including acts of God, weather conditions, strike, lock-out or other labour dispute.

Each winner releases the Sponsor, its affiliates, advertising and promotional agencies, employees, agents and representatives from any and all liability for any damages he/she may suffer as a result of his/her participation in the Contest, whether or not in compliance with the Rules, as well as those resulting from the acceptance or use of the Prize.

The Contest is governed by and constructed in accordance with the laws of Bahamas and is subject to all applicable laws and regulations therein.

All intellectual property, including but not limited to trade-marks, trade names, logos, designs, promotional materials, web pages, source code, drawings, illustrations, slogans and representations are owned by the Contest Sponsor and/or its affiliates.

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